

IT departments need to support employees no matter wherethey work



of executives say they don't want to return to the office as it was prepandemic.

PwC

The digital experience is a core element of every company's culture

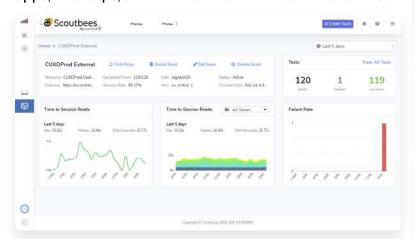


of business leaders are concerned with maintaining corporate culture with remote work.

Gartner

Ensuring enterprise resources are always available

Proactively monitor the availability of your EUC virtual apps, desktops, and web- & network-based resources.



PROACTIVE AVAILABILITY TESTING

- Virtual applications & desktops
- SaaS applications
- Web apps & services
- Network resources

APPLICATION & RESOURCE AVAILABILITY ANALYSIS

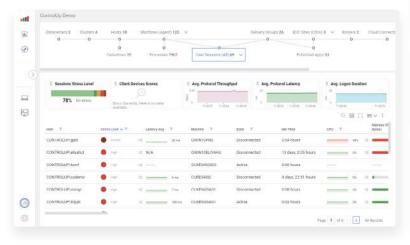
- Report availability of key resources and apps
- Detailed analysis and breakdown of tests
- Enrichment of test results

EARLY-WARNING ALERTING

- Condition-based alerts
- Alerts to email and webhooks
- Alerts to third-party systems

Making faster and smarter decisions

Real-time, actionable dashboard to pinpoint and proactively fix problems unique to users' physical endpoints, virtual applications, and desktops.



REAL-TIME PERFORMANCE & EXPERIENCE

- Physical, virtual, and cloud workspaces
- 1,000+ metrics collected every few seconds
- Metadata, events & logs

CONTEXTUAL TROUBLESHOOTING & GUIDED RCA

- Crowdsources IT knowledge
- Virtual Expert troubleshooting & remediation
- Virtual Expert root cause analysis

AUTOMATED & INTELLIGENT REMEDIATION

- Community-based script action library
- Custom script actions
- Event- and time-driven actions
- Extendable to third-party APIs

controlup.com



Make data-driven decisions

Reports to check the history of your EUC environment with recommendations to optimize the employee digital experience.



HISTORICAL USAGE & ACTIVITY REPORTING

- Session, applications, host & machine usage
- Detailed session activity reports
- Ready, out-of-the-box

HISTORICAL DATA ANALYSIS & TRENDING

- One year of historical data
- Top Insights
- Community benchmarks
- Out-of-the-box and custom reports & dashboards

FORECASTING & RECOMMENDATIONS

- Environment Forecasting
- Sizing recommendations
- Anomaly reporting

Experience Optimization for the Work-From-Anywhere Era

	ENTERPRISE	PLATINUM	ULTIMATE
Ensuring enterprise resources are available	•		
ControlUp Scoutbees		Add-on	•
Making faster and smarter decisions			
ControlUp Real-Time DX	②	②	Ø
ControlUp Edge DX		Add-on	Ø
ControlUp Solve		Add-on	Ø
ControlUp Remote DX		Add-on	Ø
ControlUp Automate		Add-on	Ø
Make data-driven decisions			
ControlUp Insights	1 month	1 year	1 year

Download to Manage Your Employees' Digital Experience Today



Step 2

Populate your dashboard

Create your account & add resources

04 Min.

Step 3
Manage Digital Experience

Observe, Analyze & Optimize

05 Min.











